

ASSISTED LIVING

EDITION



TOP ASSISTED LIVING SERVICES PROVIDER IN CANADA 2024

AWARDED BY
ElderCare
Review



Tiffany Village Retirement Living



TOP 10 ASSISTED LIVING SERVICES PROVIDERS IN CANADA 2024

The annual listing of 10 companies in Canada that are at the forefront of providing Assisted Living services and impacting the marketplace

Tiffany Village Retirement Living

Setting a Benchmark in Elder Care

The strength of a civilized society can be gauged by the nature of the elderly care they provide. It's a vital standard to uphold, as the twilight years bring the desire for peace and tranquility away from the rat race of life. Families are often not equipped to administer the necessary care for their older members and lack the understanding and resources to provide palliative care. Tiffany Village Retirement Living unburdens them from this concern and lets them enjoy the final act of their elderly loved one's life.

The company provides industry-leading assisted living facilities to seniors with deteriorating physical and cognitive faculties. It operates two establishments, Kenny's Pond and Tiffany Village, each consisting of state-of-the-art retirement residences offering a range of palliative care and respite services.

The facilities take pride in their warm and inviting suites with stellar views, outstanding culinary options, and an unmatched standard of care overseen by their in-house physicians and licensed staff. The institution fosters a philosophy of 'aging in place' together, regardless of one's journey.

Kenny's Pond and Tiffany Village have large, spacious, and beautiful residential buildings at their center. Kenny's Pond consists of 114 suites and is known for its old-world charm with customized fireplaces and stone and wood interiors. Tiffany Village is



Kristen Parsons,
Executive Director

the larger of the two, with its grand entrance, gorgeous chandeliers, palatial rooms, 183 suites, and a grandiose dining hall akin to a ballroom. The establishments engage its guests with facilities such as cafés, games rooms, horticulture rooms, theaters, libraries, hair salons, gyms, and more, which change the narrative of it just being a care facility to a peaceful and comfortable end-of-journey stay.

Tiffany Village and Kenny's Pond have been receptive to the use of smart technological solutions while administering their services, which is further encouraged by the challenging landscape of the labor market. The use of 'Amba' is one such example of successful technology integration in the facility. Amba is a non-invasive device that senses movement in the suite by discrete sensors and sleep mats. It has been instrumental in service delivery, augmenting human care through technology. The device is especially helpful in fall prevention, elopement risk and fatigue due to poor sleep patterns and improves early intervention by the care team, thus reducing hospitalization.

"Tiffany Village and Kenny's Pond is the benchmark in the retirement and assisted living community. We believe in a 3C model of care, compassion and commitment that makes us a class apart while serving the elderly community in their final stay. We take pride in the familiar bond we build with our residents while upholding their dignity like a family, which goes beyond the beautiful suite, fine dining amenities and other material services that we provide," says Kristen Parsons, executive director at Tiffany Village Retirement Living.

One such incident where it went beyond its call of duty was in its service of a terminally ill resident with Lewy body dementia. They needed a facility that offered urgent care while allowing his wife to be present and support him in his last days. Tiffany Village ensured palliative care for the resident while



protecting his modesty and integrity. It strived to preserve the loving bond between the married couple, displaying its commitment toward its guests.



Tiffany Village and Kenny's Pond is the benchmark in the retirement and assisted living community. We believe in a 3C model of care, compassion and commitment that makes us a class apart while serving the elderly community in their final stay. We take pride in the familiar bond we build with our residents while upholding their dignity like a family, which goes beyond the beautiful suite, fine dining amenities and other material services that we provide

For instance, during their wedding anniversary, the husband requested Tiffany Village's help to make it a special day for his wife. Honoring his request, the care team, along with the director of care, decorated their suite. In the spirit of celebration, the manager of food and beverage, along with the team, set a dining table, arranged a bouquet, and prepared a meal to ensure they could have a beautiful night together. Such was the impact of the gesture that even after his passing, his wife reminisces about their last anniversary together, thanks to the facility's kindness.

Time comes for us all, and accepting this fact will always be difficult. Tiffany Village and Kenny's Pond guarantee that the last season of one's life is joyous, not saddled with the worries of mortality and without navigating them alone. Rather, it takes all of it upon itself while allowing its residents to spend their precious time in comfort, in the company of their loved ones. 

